## Privacy Policy



# CHCP HEALTH INSTITUTION

E-learning Certification Programs

PREPARED BY

**CHCP E-LEARNING CERTIFICATION PROGRAMS** 

### **Privacy Policy**

This Privacy Policy (herein referred to as "Policy") explains how CHCP E-LEARNING CERTIFICATION PROGRAMS (herein referred to as the "Company," "we," "us," or "our") processes Personal Data that we collect from you (herein referred to as the "Subscriber") as a Controller.

#### 1. DEFINITIONS.

- (a) **"Controller"** means the natural or legal person, public authority, agency, or other body, which alone or jointly with others, determines the purposes and means of processing Personal Data.
- (b) "Personal Data" means any information relating to an identified or identifiable natural person ("data subject"). An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier, or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.
- (c) "Service(s)" means E-learning and Educational Training Services .
  - (i) **"Subscriber"** means the natural or legal person who has subscribed to the Service(s) by agreeing to the Terms.
  - (ii) **"Terms"** means the binding contract between the Company and Subscriber that governs the Subscriber's access and use of the Service(s).

#### 2. DATA COLLECTION.

The Subscriber directly provides the Company with most of the data we collect. The Company collects Personal Data from the Subscriber from the following sources:

E-Learning Standards and Learning Analytics

#### 3. PROCESSING OF PERSONAL DATA.

- (a) The Company processes the Subscriber's Personal Data to understand student behavior, improve the effectiveness of courses and optimize educational design.
- (b) The Company will generally collect Personal Data from Subscribers only where it needs to create a contract with the Subscriber, where the processing is in the Company's legitimate interests and

not overridden by the Subscriber's data protection interests or fundamental rights and freedoms, or where the Company has the Subscriber's consent. In some cases, the Company may also have a legal obligation to collect Personal Data from the Subscriber.

(c) If the Company processes Personal Data with the Subscriber's consent, the Subscriber may withdraw their consent at any time.

#### 4. SHARING OF PERSONAL DATA.

- (a) The Subscriber acknowledges that the Company may share the Subscriber's Personal Data with its group companies and third-party service providers to offer the Subscriber the Company's Service(s) and/or send information or updates about the Service(s).
- (b) When the Company processes the Subscriber's order, it may send the Subscriber's Personal Data and use the resulting information from credit reference agencies to prevent fraudulent purchases.
- (c) The Company shares Personal Data in the following instances We may share Personal Data with various parties, including: Our contracted service providers that process Personal Data on our behalf for IT and system administration, credit card processing, research and analytics, marketing, customer support and data enrichment; Affiliates within our current or future corporate group that process Personal Data for customer support, marketing, event management, technical operations and account management; If you are using our services as an authorized user, with the customer responsible for your access to the services for verifying your account, and reviewing compliance with our usage terms and policies; Sponsors of events, webinar or contests for which you register; Third-party networks and websites so that we can advertise on their platforms; Specifically in relation to our AppExchange website, with our third-party partners who may contact you regarding their products or services; and Professional advisers who provide consultancy, banking, legal, insurance and accounting services..

#### 5. RETENTION OF PERSONAL DATA.

- (a) Company retains the Personal Data when an ongoing legitimate business requires retention of such Personal Data.
- (b) In the absence of a need to retain Personal Data, the Company will either delete or aggregate it. If this is not possible, the Company will securely store your Personal Data and isolate it from any further processing until it is deleted.

#### 6. SECURITY OF PERSONAL DATA.

The Company uses appropriate technical and organizational measures to protect the Personal Data it collects and processes. These measures are designed to provide a high level of security

appropriate to the risk of processing the Subscriber's Personal Data. If you are a Subscriber and have any concerns about the security of your Personal Data, please contact us immediately.

#### 7. MODIFICATION.

The Company keeps this Policy under regular review and may update this webpage at any time. This Policy may be amended at any time, and the Subscriber shall be notified only if there are material changes to this Policy.

**CHCP E-LEARNING CERTIFICATION PROGRAMS** 

#### 8. CONTACT DETAILS.

**Dubby Global-care services** 

If you have any concerns about this Policy, please get in touch with us at info@chcphealthinstitution.com.

#### **ACCEPTANCE AND SIGNATURE.**

Name: Name:

Date: Dec 26, 2024 Date: Dec 26, 2024